



Improve your Practice with these Clinical Decision Support Workflow Modifications

When implemented correctly, clinical decision support (CDS) tools can help reduce the risk of medical errors and improve the overall quality of care delivery. The [Clinical Decision Support Practice Module](#) from Quality Insights offers a wealth of CDS information, resources and educational materials to Delaware's healthcare professionals. If you have not yet taken the opportunity to review the toolkit, we encourage you to do so.

As an active participant in our Hypertension and Diabetes project, Quality Insights is requesting your participation in **implementing at least ONE workflow improvement**. Quality Insights is available to support your workflow modification efforts – **at no cost to your practice** – so please email [Ashley Biscardi](#) if any of the below workflow modifications and/or training opportunities are of interest to your practice.

Office Workflow Modifications

- Establish patient reminders for patients with hypertension in need of a blood pressure (BP) check
- Establish patient reminders for patients with hypertension and diabetes that are past due for a visit
- Establish patient reminders for patients with diabetes and are past due for HgA1c checks or other pertinent lab tests
- Activate electronic health record (EHR) alerts for hypertension and
- Execute EHR reports for any new CDS
- Establish order sets for hypertension and/or diabetes treatment orders
- Assemble a CDS implementation team using this [guide](#)
- Measure impact of implemented CDS by running reports prior and after implementation
- Generate a CDS implementation plan using this [guide](#)
- Implement CDS and protocol for out-of-normal range BP readings (i.e. take a second reading at the end of the visit)