



Want to Improve Patient Medication Adherence Rates? Modifying Your Workflows Could be the Solution

In conjunction with the release of our March 2019 release of the [Medication Adherence Practice Module](#), Quality Insights has developed a list of workflow modifications that physician practices can consider implementing to improve medication adherence within your patient population, particularly among those managing chronic conditions such as hypertension and diabetes.

As an active participant in our Hypertension and Diabetes project, Quality Insights is requesting that your practice **implement ONE workflow improvement related to medication adherence**. Our team is available to support your workflow modification efforts – **at no cost to your practice** – so please email [Ashley Biscardi](#) if any of the options below are of interest to your practice.

Office Workflow Modifications

- Engage patients to pledge to medication adherence. Print out the [pledge form](#) and aid patients in designing their own pledge reason(s).
- Utilize the [Medication Adherence survey](#) usb drives with your patients OR have patients complete the paper survey and go over the results with them while they are still at the office after their appointment.
- Engage patients with a medication reminder wallet size card. Print the [card](#) and give it to patients.
- Engage patients to adhere to medications through improved communication practices. Download the [communication tip sheet](#).
- Develop a [protocol for staff](#) to ask and document patient medication adherence during every visit.
- Provide patients with an updated medication list and instructions after every visit. Verbally discuss any new changes in medications or regimens.
- Establish a protocol for following up with patients given new medications or have medication changes, within a timely manner.